



Terms & Conditions

Allergy Disclaimer

While we do our best to accommodate allergies and dietary restrictions, there is always a small chance of cross contamination. Our facility frequently processes nuts, eggs, dairy, gluten, and shellfish. It is the responsibility of the customer to inform us of any allergies or dietary restrictions on their party.

Refund Policy

We do not offer refunds for products that have met our standards of quality upon delivery to the customer or designated party, and the customer or designated party has accepted the product as it was delivered. Once the products have left the building (1138 N Main St, Randolph, MA 02368), they become the responsibility of the customer. We will not honor refund requests due to tampering or damage that has occurred once the product has left the building. Availability to repair damaged products is not guaranteed, and repairs will incur a fee based on labor and supplies required.

Payments

A 50% non-refundable deposit is required to confirm custom orders. The remaining balance must be paid before pickup/delivery, or else the order may be canceled.

When In Store

Outside food or drink is not allowed in the store. All children must be supervised by an adult. Damage to Sweet Piglet property is the responsibility of the person at fault.

Cakes Policy

We are not responsible for cakes that were stored improperly (e.g. left on a leaning surface, unrefrigerated for an extended period of time or in an environment over 75°F). Cakes require a strong and level surface and climate-controlled space - we will not provide refunds for cakes that were stored improperly. Cake flavor and texture is greatly dependent on its temperature. We recommend leaving the cake at room temperature for 30 minutes, and consuming the cake within 24 hours of pickup.